Seneca Nation Housing Department-Cattaraugus

MONTHLY NEWSLETTER

November 2026

WINTER IS HERE!

STAY AHEAD OF SEASON UPKEEP WITH THESE USEFUL MAINTENANCE TIPS. LISTED BELOW:

- KEEP ANY SPACE HEATERS THREE FEET AWAY FROM ANYTHING FLAMMABLE, PUT THEM ON A SOLID SURFACE, AND TURN THEM OFF WHEN YOU LEAVE OR SLEEP
- DO NOT USE YOUR OVEN TO HEAT YOUR APARTMENT
- CEILING FANS AREN'T JUST FOR SUMMER AS THEY CAN HELP YOU STAY WARM IN WINTER TOO. THE TRICK IS REVERSING THE BLADES SO THEY SPIN CLOCKWISE, WHICH PUSHES WARM AIR DOWN TO WHERE YOU CAN FEEL IT.
- ENSURE THAT SMOKE AND CARBON MONOXIDE DETECTORS ARE FUNCTIONAL.
- BE PREPARED FOR WINTER STORMS-HAVE A SHOVEL AND A CAR SNOWBRUSH.
- KEEP YOUR PIPES FROM FREEZING BY KEEPING THE TEMP 55°F OR ABOVE, IDEALLY AROUND 68°F WHEN YOU'RE NOT HOME.
- **IMMEDIATELY CONTACT SNHD IF YOU NOTICE YOU HAVE NO HEAT OR HOT WATER.**
- **IMMEDIATELY CONTACT SNHD IF YOU NOTICE LOW WATER PRESSURE OR NO WATER.**

HOW TO SUBMIT A WORK ORDER:

You may call 716-532-5000 or Walk in
Provide details- name, address/unit number, description of work needed, and if someone will be home or permission is granted to enter the unit.

EMERGENCY CONTACTS

SNHD Office: Admin. Assistant	716-532-5000
Tenant Manager: Senee Mohawk	716-577-4722
Building Superintendent: Phillip White Pigeon	716-329-3571

AFTER HOURS ONLY

Maintenance Supervisor: Mike Stevens	716-857-0233
Project Manager: Trent Bray	716-377-0151

OAK TREE

Building Superintendent: Phillip White Pigeon	716-329-3571
Security: Jay Stevens	716-346-4610

OTHER EMERGENCY CONTACTS

Emergency- FIRE, POLICE	911
SNI Marshal's	716-532-8211
CIRVFD (SN Fire Dept.)	716-532-8332
CIRVFD (EMS)	716-532-8550
Erie County Sheriffs Dept. (N. Collins)	716-337-2432
NYS Police (Collins)	716-532-2666

TRANSFER STATION ITEM PICK UP FOR SNHD OAK TREE APARTMENTS STANDARD OPERATING PROCEDURE

1. THE POLICY IS FOR OAK TREE ELDER TENANTS ONLY.

2. OAK TREE TENANT WILL CALL SNHD OFFICE WITH A WORK ORDER FOR A TRANSFER ITEM PICK UP.

3. THE WORK ORDER WILL BE SENT TO THE OAK TREE BUILDING SUPERINTENDENT.

4. THE BUILDING SUPERINTENDENT WILL SCHEDULE A PICK UP DAY & TIME WITH THE TENANT.

5. OAK TREE TENANT SHALL SIGN THE WORK ORDER AT TIME OF PICKUP.

ANNOUCEMENTS

OAK TREE TENANTS ONLY!

COURTLYN JONES, OWNER OF "THE FLOWER VASE ON 438" WILL BE INSTRUCTING A FLORAL ACTIVITY.

11/20/26

1:00

IN THE DINING ROOM

PLEASE CALL 716-532-5000 TO SIGN UP.

OPEN TO THE FIRST 15 PEOPLE TO REGISTER

HOMEOWNERSHIP CLASSES BEGAN THIS MONTH FOR THOSE REQUIRED TO ATTEND.

CLASS SCHEDULE BELOW:

11/2/26 1-3PM & 5-7PM

11/9/26 1-3PM & 5-7PM

11/16/26 1-3PM & 5-7PM

11/23/26 1-3PM & 5-7PM

MORE CLASSES WILL BE OFFERED THROUGHOUT THE YEAR, WATCH FOR MORE INFORMATION AVAILABLE TO TENANTS & HOMEBUYERS.

SNHD OFFICE WILL BE CLOSED:

11/25/26

12PM- EARLY RELEASE

11/26/26

THANKSGIVING DAY

11/27/26

ADMINISTRATIVE DAY

REFER TO EMERGENCY CONTACTS LIST FOR EMERGENCIES

TRANSFER STATION INFO

SENECA NATION TRANSFER STATION

Seneca Nation Transfer Station
204 Thomas Indian School Ext.
Irving, NY 14081
(716)682-0233

SENECA NATION ENVIRONMENTAL



What Materials are accepted

- Large Household Items
- Construction & Demolition Debris
- Scrap Metal * No Charge*
- Electronics
- Tires *Additional Charge Applies*
- Mattresses *Additional Charge Apples*



What Materials are NOT accepted

- Household Hazardous Waste (HHW)
  - Paints
  - Cleaners
  - Freon (Fridges & A/C Units)
  - Automotive Fluids
  - Batteries
  - Propane Tanks
- Kitchen Waste (No Food waste)

The new facility will protect our environment and manage waste responsibly

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Fees

The Transfer Station fee structure is currently determined by the size of the vehicle used to transport materials. Additional charges apply for mattresses and tires.
Please note that this fee structure is temporary and subject to change upon the delivery and installation of scales.

$5 Per Visit



Car - Small SUV



Per Tire

$10 Per Visit



Large SUV - Pickup Truck



Per Mattress

$20 Per Visit



Vehicle & Trailer

This new facility will help protect our environment and manage waste responsibly

ATTENTION HOMEBUYERS!

IMPORTANT OWNER INFORMATION

RECOMMENDED HOME MAINTENANCE

The following guide is intended to help you maintain your home. We hope that you find it useful.

	MONTHLY	SEMI-ANNUAL	ANNUAL	3-5 YEARS	AS NEEDED
ACI & GFI TESTING	X				
CLEAN KITCHEN EXHAUST FANS	X				
CHECK BACK UP SUMP PUNP	X				
BATHROOM & KITCHEN CAULKING		X			
DOOR FRAME CAULKING		X			
EXTERIOR WOOD TRIM CAULKING		X			
FURNACE FILTERS		X			
GUTTER CLEANING		X			
SUMP PUMP PREVENTATIVE MAINTENANCE		X			
AIR CONDITIONING PREVENTATIVE MAINTENANCE			X		
ASPHALT SEALERS			X		
CLEAN BATH EXHAUST FANS			X		
CLEAN DRYER DUCT			X		
CO2 DETECTOR BATTERIES			X		
DRAIN AND FLUSH H20 TANK			X		
EXTERIOR CONCRETE SEALERS			X		
FIREPLACE MAINTENANCE			X		
FURNACE PREVENTATIVE MAINTENANCE			X		
GARAGE DOOR ADJUSTMENTS & LUBRICATION			X		
SMOKE DETECTOR BATTERIES			X		
THERMOSTAT BATTERIES			X		
EXTERIOR REPAINTING				X	
ROOF INSPECTION/SERVICE				X	
WINDOW/DOOR ADJUSTMENTS & LUBRICATION					X

Please check the individual owner manuals for additional information, as well as the homeowner maintenance guide at the end of this section. An active role on your part will insure years of trouble-free ownership.

IF YOU READ THIS NEWSLETTER, PLEASE ACKNOWLEDGE BY CALLING THE OFFICE AT 716-532-5000 TO BE ENTERED FOR A MONTHLY DRAWING.